

SOP 21- 02
Supportive Services Revision 2
Standard Operating Procedures
Grow Southwest Indiana Region 11
WDB Approval Date: 05/21/21
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Purpose

To provide guidance regarding supportive services for WIOA Title I participants including individuals participating through Dislocated Worker Grants (DWGs).

Recission: SOP 21-02 Revision 1

Content

Background

Title I of the Workforce Innovation and Opportunity Act provides for the use of supportive service services for participating Adult, Dislocated Worker, and Youth services. Participants will be provided accurate information about the availability of supportive services in the local area, as well as referral to such programs. Adult and Dislocated participants must be unable to obtain a particular service through another source and this should be documented in the case notes.

NOTE: this requirement pertains only to WIOA Adults and Dislocated Workers. WIOA Youth are not required to attempt to obtain supportive services from other sources.

Definition

To ensure successful participation in WIOA activities, supportive services **may** include, but are not limited to, the following:

- Transportation,
- books,
- assistance with electronic devices for students enrolled in postsecondary education classes,
- needs-related payments
- dependent care (child or elder),

